

AHS Patient Journey Flow Diagram

Eligible patient attends pharmacy for lateral flow test

NOTE – Service available to over 12's

Ensure that the booking form makes it clear that parent/guardian of anyone aged under 16 must accompany the young person for testing.



Patient given test barcode and asked to register themselves online

Leave pharmacy to do this and return?
If regular patient this becomes routine



Patient supervised to complete swab for LFT in consultation room or appropriate area

Pharmacist or appropriately trained team member
Collect information from patient and complete on PharmOutcomes



PATIENT LEAVES PHARMACY



Pharmacy Team member uses kit to test patient swab

30 Mins



Pharmacy reports result on PharmOutcomes and on Test and Trace service website using barcode